# ****SUPPORTING EMPLOYEES, MEETING PAYROLL, REMITTING TAXES****

* [Canada Emergency Response Benefit](https://www.canada.ca/en/services/benefits/ei/cerb-application.html) ⮚ [Canada Revenue Agency](https://www.canada.ca/en/revenue-agency/services/e-services/e-services-businesses/business-account.html)
* [Work-Sharing](https://www.canada.ca/en/employment-social-development/services/work-sharing.html) ⮚ [Service Canada](https://www.canada.ca/en/employment-social-development/services/my-account.html) − [Applicant Guide](https://www.canada.ca/content/dam/canada/employment-social-development/migration/documents/assets/portfolio/docs/en/work_sharing/Work_sharing_applicant_guide.pdf)  | [Application](https://catalogue.servicecanada.gc.ca/content/EForms/en/Detail.html?Form=EMP5100)
* [Canada Emergency Wage Subsidy](https://www.canada.ca/en/department-finance/news/2020/04/the-canada-emergency-wage-subsidy.html) ⮚ [Canada Revenue Agency *My Business Account*](https://www.canada.ca/en/revenue-agency/services/e-services/e-services-businesses/business-account.html)
* [Temporary Wage Subsidy](https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html) ⮚ [Canada Revenue Agency *My Business Account*](https://www.canada.ca/en/revenue-agency/services/e-services/e-services-businesses/business-account.html) – [FAQs](https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html)
* [Income tax filing and payment dates: CRA and COVID-19](https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-filing-payment-dates.html)
* [FAQs for Deferral of GST/HST Tax Remittances (COVID-19 Measures)](https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-gst-hst.html)
* [Deferral of GST/HST Remittance and Customs Duty Payments](https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html) – [FAQs](https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-gst-hst.html)

# ****loans and credit support for small and medium-sized businesses****

* [Business Credit Availability Program (BCAP)](https://www.canada.ca/en/department-finance/programs/financial-sector-policy/business-credit-availability-program.html) ⮚ Contact your financial institution
* [Canada Emergency Business Account (CEBA)](https://www.canada.ca/en/department-finance/economic-response-plan.html#new_canada_emergency_business_account)

# ****RECEIVABLES AND CURRENCY EXCHANGE SUPPORT****

* [Credit Insurance](https://www.edc.ca/en/solutions/insurance/credit-insurance.html) ⮚ [EDC](https://www.edc.ca/en/solutions/insurance/credit-insurance.html)
* [Foreign Exchange Facility Guarantee](https://www.edc.ca/en/solutions/working-capital/foreign-exchange-facility-guarantee.html) ⮚ [EDC](https://www.edc.ca/en/solutions/working-capital/foreign-exchange-facility-guarantee.html)

# ****planning guides****

* [Business continuity plan and templates for entrepreneurs](https://www.bdc.ca/en/articles-tools/entrepreneur-toolkit/templates-business-guides/pages/business-continuity-guide-templates-entrepreneurs.aspx) ⮚ [Business Development Bank of Canada (BDC)](https://www.bdc.ca/en/pages/home.aspx)
* [8 steps for planning your emergency and disaster plan](https://www.bdc.ca/en/articles-tools/business-strategy-planning/manage-business/pages/business-continuity-8-steps-building-plan.aspx)  ⮚ [Business Development Bank of Canada (BDC)](https://www.bdc.ca/en/pages/home.aspx)
* [Pandemic Preparedness for Business](http://www.chamber.ca/resources/pandemic-preparedness/BusinessPrepGuidePanPrep2020) ⮚ [Canadian Chamber of Commerce (CCC)](http://www.chamber.ca/resources/pandemic-preparedness/)
* [Canadian Business Resilience Network](https://www.canadianbusinessresiliencenetwork.ca/) ⮚ [Canadian Chamber of Commerce (CCC)](http://www.chamber.ca/resources/pandemic-preparedness/) in partnership with Government of Canada
* [COVID-19: Managing supply chain risk and disruption](https://www2.deloitte.com/content/dam/Deloitte/global/Documents/About-Deloitte/gx-COVID-19-managing-supply-chain-risk-and-disruption.pdf) ⮚ [Deloitte](https://www2.deloitte.com/ca/en.html)
* [COVID-19: Operations and supply chain disruption](https://www.pwc.com/us/en/library/covid-19/supply-chain.html) ⮚ [PwC](https://www.pwc.com/us/en.html)

# ****key contacts****

* Government of Canada ⮚ [Canada’s COVID-19 Economic Response Plan](https://www.canada.ca/en/department-finance/economic-response-plan.html)
* [Trade Commissioner Service (TCS)](https://www.tradecommissioner.gc.ca/index.aspx?lang=eng) ⮚ [COVID-19 and Canada’s international trade](https://www.tradecommissioner.gc.ca/index.aspx?lang=eng) | [Canadian manufacturers who can combat COVID-19](https://www.canada.ca/en/services/business/maintaingrowimprovebusiness/manufacturers-needed.html)
* [BDC](https://www.bdc.ca/en/pages/home.aspx) ⮚ contact your account manager
* [EDC](https://www.edc.ca/) ⮚ [Export Help Hub](https://www.edc.ca/en/tool/export-help-hub.html) | [MyEDC Account—register](https://www.edc.ca/en/login.html)

 ⮚ Customers – contact your account manager

 ⮚ Insurance products & online portal assistance support@edc.ca  or call 1-866-716-7201

 ⮚ New to EDC – [online query](https://www.edc.ca/en/form/inquiry.html) or call 1-800-229-0575

# ****export development canada****

* [EDC Solutions](https://www.edc.ca/en/solutions.html)
* [EDC Country and Market Info](https://www.edc.ca/en/country-info.html)

# ****Webinar Partners & Panelists Organizations****

* [Canadian Chamber of Commerce (CCC)](http://www.chamber.ca/)
* [Trade Commissioner Service (TCS)](https://www.tradecommissioner.gc.ca/index.aspx?lang=eng&)
* [Trade Accelerator Program](https://wtctoronto.com/tap/)

# ****Health Related organizations****

* [Government of Canada: Travel health notices](https://travel.gc.ca/travelling/health-safety/travel-health-notices)
* [World Health Organization: Coronavirus (COVID-19) travel advice](https://www.who.int/emergencies/diseases/novel-coronavirus-2019/travel-advice)
* [Global Affairs Canada](https://www.international.gc.ca/gac-amc/index.aspx?lang=eng)
* [Public Health Agency of Canada](https://www.canada.ca/en/public-health.html)

**Looking for other resources?**
Please [contact us](https://www.edc.ca/en/contact-us.html), or visit [EDC Export Help Hub](https://www.edc.ca/en/tool/export-help-hub.html), the online resource that provides quick, comprehensive answers to your international business questions.

***For all EDC customer inquiries***, please contact your Account Manager or our Customer Care Team at 1-866-716-7201 or support@edc.ca, weekdays between 7:00 a.m. – 8:00 p.m. EST.